

Farm Bureau Financial Services

Farm Bureau Financial Services Agent Ryan Elbert was looking for a VoIP system he could trust.

Farm Bureau Financial's Challenge

For more than 80 years, client/members have trusted Farm Bureau Financial Services to help them protect what matters most in a way that algorithms and automation just can't. Farm Bureau Financial provides a wide range of services, including home, auto, property and life insurance. Ryan Elbert has been an agent for more than seven years in the Hutchinson area and is deeply invested in the community and his clients. His connection to his clients is of utmost importance to ensure he is supporting them when they need it most. He needed a phone system he could count on.

Why They Chose Nuvera

Ryan needed a phone system that wouldn't let him down at critical moments. He knew that Nuvera had a superior product compared to the one he had been using, and he knew of their reputation for great customer service.

How The Product Has Helped and Their Experience With Nuvera

Nuvera installed FlexVoice, a Voice over Internet Protocol (VoIP), phone system that is dedicated solely to his office, which means a more secure and efficient line. The system connects three phone lines and one fax line, meeting the current needs in his office and setting him up to adjust easily for future needs.

FlexVoice provides the latest technology with no capital investment on the front end or on-going maintenance fees. Nuvera's 24/7 support includes installation, training and access to local experts.

Farm Bureau Financial Services in Hutchinson also looked to Nuvera for a Power Over Ethernet (PoE) switch, which is managed for them by the experts at Nuvera.

Let's Connect. 844.610.5300 or visit nuverabusiness.com

About Farm Bureau Financial Services

Industry: Insurance

Location: Hutchinson, MN

Nuvera Solution: FlexVoice, Internet, Managed PoE Switch

Website: ryanelbert.fbfsagents.com

A PoE switch can support power and data transmission over one Ethernet cable at the same time, simplifying the cabling process and cutting network costs.

FlexVoice provides standard phone system functions, plus fully integrated enhanced services such as call centers, conferencing, voice, video and mobile integration.

With the help of the experts at Nuvera, Ryan was assured he had a seamless phone system that would not let him down so that he could provide the best service possible to his clients.

"I was looking for a VoIP system. Now I have a phone system I can upgrade and expand."

> - Ryan Elbert, Farm Bureau Financial Services Agent

