



# KMG and Co. Hair and Nail Salon

***Nuvera's FlexVoice phone system solution allows KMG and Co. Hair and Nail Salon's calls to be forwarded straight to the preferred stylist.***

## **KMG Salon's Challenge**

KMG and Co. Hair and Nail Salon is a small town salon located in Litchfield, MN. They pride themselves in having friendly and outgoing staff who truly care about their customers' experience. Whether they are men, women or children, residents look to their expertise for hair cuts, coloring, extensions, nails and any other hair care needs. Before they had their new hosted voice phone system, FlexVoice, installed, they found themselves constantly disrupted by phone calls during appointments.

## **Why They Chose Nuvera**

KMG Salon was referred to Nuvera by Steffes Auction Group, who shared with them their experience and the technical expertise Nuvera boasts. KMG Salon really appreciates the local office and how quick, easy and convenient the Nuvera staff made the change in phone systems. They knew they could count on the 24/7 support and training Nuvera provided them, and answer any other questions about FlexVoice. With low up-front costs, flexibility and the efficiency of the system, KMG knew they had found the best product available.

## **How The Product Has Helped and Their Experience With Nuvera**

Nuvera's FlexVoice phone system provided the convenience that the independent stylists at KMG and Co. Hair and Nail Salon needed. The service forwards clients directly to their stylists, eliminating the frustration of not being able to get in contact. They can now work through appointments without interruption or missing important calls from clients.

With FlexVoice, you can designate a single phone

## **About KMG and Co. Hair and Nail Salon**

**Industry:** Salon

**Location:** Litchfield, MN

**Nuvera Solution:** FlexVoice

**Website:** facebook.com/KMG-and-Co-Hair-and-Nail-Salon-1501435766770679

number for all incoming and outgoing calls, regardless of which phone you are currently using. You can also simultaneously ring calls to your work number on other unique phone numbers, such as your cell or home phone. This was an ideal way to handle calls for the several different stylists.

During the COVID-19 outbreak, KMG Salon found the call forwarding the most ideal. Before the FlexVoice phone system was installed, the stylist would constantly have to travel into the salon to retrieve messages. Now all calls are forwarded straight to the preferred stylist.

KMG and Co. Hair and Nail Salon has benefitted greatly from this diverse, feature-rich phone system. The system is completely managed by Nuvera's team of IT experts, so if something unfortunate were to happen to it the local staff would be able to provide support as soon as possible.

**"I was recommended to Nuvera from Steffes Auction Group. We are now able to work through appointments without interruption, and our clients can be forwarded to their stylist."**

**– Kristi Gabrielson, Owner**

**Let's Connect.**  
**844.610.5300 or visit [nuverabusiness.com](https://www.nuverabusiness.com)**

