



# New Ulm Area Catholic Schools

*Nuvera contributes weekly on-site visits to resolve IT issues and provide support to the local Catholic schools.*

## **NUACS Challenge**

New Ulm Area Catholic Schools (NUACS) is a K-12 school system that strives to provide students with a faith-filled and well-rounded education. Students at NUACS are given many opportunities to succeed academically, and part of their education can be attributed to the technology available to them and teachers in the classroom.

With more technology in the classrooms, NUACS needed to ensure they would have strong network connections to power desktops, Chromebooks, smart boards and any other devices that needed a wireless connection. They also needed to guarantee that their teacher, student and guest networks were all separated to protect the privacy of important documents.

Of course, along with technology came a need for IT support and planning. NUACS needed to ensure that their technology questions were handled by a dedicated professional who could provide them with informed answers.

## **Why They Chose Nuvera**

NUACS is a forward-thinking school system that was already providing its teachers and students with technology that enhanced learning. The school system didn't have a dedicated IT staff, so they needed experts who could help suggest technology updates, provide remote support for IT issues, and ensure their computer networks and servers were being monitored and performing up to expectations.

They chose Nuvera for their IT support because they were impressed by the suite of options that were made available to them and they wanted to support a local business. NUACS was able to schedule a Nuvera IT field service technician to go on site for two hours each week

## **About New Ulm Area Catholic Schools**

**Industry:** Education

**Location:** New Ulm, MN

**Nuvera Solution:** IT Network Consulting, Wireless Access Points, Server Maintenance & FlexVoice Phone System

**Website:** nuacs.com

to monitor their network, set up new technology, and consult them on steps they should be taking. Those same IT experts are also in their local New Ulm community and provide remote support as needed.

## **How The Product Has Helped and Their Experience With Nuvera**

NUACS has benefitted from the solutions that Nuvera has provided them. They get expert IT consultations and are assured their technology is being continuously monitored, updated and secure, even without staffing their own IT personnel. Having that local access to a team of experts who could help resolve IT issues on-site and remotely has helped NUACS become as technologically advanced as any school could be.

**“Nuvera’s IT support is a great fit for our school system. We were impressed with the service options that were available to us. Having an on-site visit each week is a great benefit.”**

**- Shelly Bauer, NUACS Principal**

Another benefit that NUACS received from partnering with Nuvera is its FlexVoice phone system. This hosted voice solution has low upfront cost and provides its staff with the features they need to communicate internally, with parents and with other outside personnel. This system is also being managed by the Nuvera team.

**Let's Connect.**  
**844.610.5300 or visit [nuverabusiness.com](http://nuverabusiness.com)**

