



NOREX, an established community of IT professionals, trusts Nuvera to provide reliable services and support.

NOREX's Challenge

NOREX is a subscription-based intelligence service provider that facilitates a vendor-free member community of IT professionals who help each other solve problems, save time, and avoid costly mistakes. NOREX members receive unlimited access to Roundtables, WebForums, and member-contributed documents and templates. Being an Information Technology community, they understand the importance of having equipment and systems that work.

Before making the change to Nuvera's state-of-the-art FlexVoice phone system, NOREX was using phone equipment that was no longer meeting needs and providing unreliable user and call quality. They needed to ensure their team was equipped with a solution that would allow them to provide members with quality, personalized support.

Providing members with a unique IT solutions platform, but not utilizing the most updated equipment themselves could have made a poor impression with current and prospective members. Now NOREX can be trusted to provide their community a better user experience.

Why They Chose Nuvera

NOREX knew there was an overall need to upgrade their phone system, and Nuvera's Hosted Voice Solution checked off all of the boxes without upfront capital costs. NOREX and Nuvera have built a trusted long-term technology partnership over several years. The Executive Team at NOREX knew they would receive complete system support and management of the project from start to finish from Nuvera's team of IT experts. Nuvera has provided guidance from the free consultation all the way to training and support after the install.

Let's Connect.
844.610.5300 or visit nuverabusiness.com

About NOREX

Industry: Information Technology

Location: Prior Lake, MN

Nuvera Solution: FlexVoice and Internet

Website: norex.net

How The Product Has Helped and Their Experience With Nuvera

Nuvera's FlexVoice VoIP phone solution has provided NOREX with several enhancements compared to what they used previously. They appreciate the many great phone features they never had on their old system, and the reliability of the services. They know that Nuvera's team of experts is accessible in the community, and are appreciative and welcoming of the information technology partnership.

"By partnering with Nuvera, we were able to update our existing phone system to FlexVoice which helped us gain reliability, get easier access to information, and provides a much better user experience."

- Chad Dill, Executive Team
